



## Refund Policy for September 2020 Applicants

The Upper Grand District School Board recognizes that our September 2020 applicants will experience a school year that will be different in many ways for our International Students. The most obvious difference will be in the area of travel. Students may find that they have difficulty with their travel plans. As well, students may have concerns about their health and safety in traveling to a new country. To accommodate these concerns our refund policy will be flexible for our September 2020 applicants.

Those students who are unable to travel to Canada as a result of COVID-19 issues will be fully refunded their tuition and medical (if applicable), less the \$200 application fee.

However, please note, once the student has started classes with the Upper Grand District School Board (in person or online), NO refund will be provided.

Students must make their request for a refund in writing to the International Student Program Office at [international.student@ugdsb.on.ca](mailto:international.student@ugdsb.on.ca) if they have made the decision to not attend. Please feel free to contact the International Student Program Office if you have any questions.